

# A Multifaceted Approach to Health Care Quality and Patient Safety

CELEBRATING 40 YEARS  
OF EXCELLENCE IN  
HEALTH CARE QUALITY  
AND PATIENT SAFETY!



May 18 - 19, 2017  
Clearwater Beach, FL



CME Hours - Nursing Contact Hours  
CCMC Credit - AAFP Credit - AOA Credit



ABQAURP's 40th Annual Health Care Quality & Patient Safety Conference (HCQ&PS) will deliver multiple innovations, models, and best practices that have evolved to address the challenges you are facing. As we address our core competencies, high quality and safe health care still remain anchored to the partnership between patients and their health care providers.

Today's health care is provided in multiple settings, relying on people with varied expertise and training, under a variety of payment scenarios. Volume to value, fee for service to capitated risk, acute "sick care" to prevention and chronic disease management are just a few of the situations health care providers must face. ABQAURP will demonstrate a multifaceted approach to streamline the management of health care and improve patient outcomes.

Explore strategies and emerging solutions to successfully implement into your daily practice or health care organization.

**\*At the conclusion of the conference, attendees will be able to:**

- **Utilize quality improvement tools to reduce harm and increase safety across the care continuum**
- **Achieve data transparency while protecting your organization, patients, and providers**
- **Assess leadership roles in your organization and identify practical steps to prepare for leading change**
- **Evaluate the significant leadership role Physician Advisors are playing in the drive for cost-effective, high quality health care**
- **Demonstrate the relationship between better care and higher reimbursement using new regulatory reporting systems**
- **Analyze the impact of inadequate behavioral health and overcoming burnout in the health profession**
- **Describe quality improvement tools that will improve both patient outcomes and reimbursement**
- **Evaluate one health system's care management model in determining risk and reintroduction to the community**
- **Determine which quality measures will influence your practice in measuring quality of care**

## SCHEDULE

**Thursday, May 18, 2017**

**3:00pm - 6:00pm: Early Registration**

**4:00pm - 6:00pm: Networking Reception (21 and over only)**

**Friday, May 19, 2017**

**6:30am - 7:45am: Registration and Continental Breakfast**

**7:45am - 8:00am: Welcome, Announcements, and CHCQM Diplomate Achievement Award Presentation**

Moderators: Arthur Broder, MD, CHCQM - Chairman of the Board - ABQAURP

Sunil K. Sinha, MD, CHCQM, MBA, FACP - CME Chair, ABQAURP & Director Clinical Quality and Patient Safety, ChenMed / JenCare Neighborhood Medical Centers

**8:00am - 9:00am: The Multifaceted Roles of the Physician Advisor and Influence in Health Care Organizations**

Ronald J. Rejzer, MD, CHCQM-PHYADV - Senior Vice President and Chief Physician Advisor, Parkland Health & Hospital System & Board of Directors, American College of Physician Advisors

Howard Stein, DO, MHA, CHCQM-PHYADV - Associate Director of Medical Affairs and Physician Advisor, CentraState Medical Center & Board of Directors, American College of Physician Advisors

Edward Hu, MD, CHCQM-PHYADV - Medical Director and Physician Advisor, Case Management, UNC REX Healthcare & President, American College of Physician Advisors

- Identify the value of a Certified Physician Advisor in your health care organization
- Analyze the major CMS regulations impacting the health care provider

**9:00am - 10:00am: The Value of Transparency in Advancing Safety and Promoting High Reliability: Legal & Ethical Issues**

Barbara Youngberg, JD, BSN, MSW, FASHRM – Senior Lecturer in Residence and Academic Director, Loyola University Chicago, School of Law

- Describe the tension between data protection and data sharing as well as the legal factors fueling this tension
- Define the term transparency as it relates to disclosure, critical analysis, and internal/external benchmarking

**10:00am - 10:15am: Networking Break**

**10:15am - 11:15am: Practical Approach to Achieving Safety Across the Continuum**

Charisse Coulombe, MS, MBA - Vice President, Clinical Quality, Health Research & Educational Trust (HRET)

- Discuss the important role senior leadership must play in order to successfully reduce harm and improve organizational safety across the board
- Describe how the harm calculator contributed to a reduction in harm at the national level through the Hospital Engagement Network (HEN)

**11:15am - 12:00pm: MACRA and Value-Based Payment Models: Regulatory Changes and Reimbursement Implications**

Nathan Bays, JD - Executive Director and General Counsel, Health Management Academy Advisors

- Define value-based payment model structure and adoption by leading health systems
- Demonstrate the impact of quality measures on reimbursement and how MACRA and other models will continue to tie reimbursement to performance

### 12:00pm - 12:45pm: Leadership to Create and Sustain a Culture of Safety and High Performance

Sunil K. Sinha, MD, CHCQM, MBA, FACP - Director Clinical Quality and Patient Safety, ChenMed / JenCare Neighborhood Medical Centers

- Identify, recruit, and train leaders with the right mindset to create and sustain a culture of safety and high performance
- Assess the difference between compliance and commitment

### 12:45pm - 1:45pm: Networking Lunch (Buffet Lunch Provided)

### 1:45pm - 2:45pm: Recognizing Cognitive Changes in Health Care Providers

Gary Kay, PhD - Associate Professor of Neurology, Georgetown University School of Medicine & President, Cognitive Research Corporation

Edward Peck, III, PhD, ABPP-CN - Clinical Neuropsychologist, Neuropsychological Services of Virginia

- Recognize various cognitive and mental health risk indicators that raise concern for the aging health care provider
- Demonstrate an institutional model of neuropsychological/mental health assessment which can be critical in the differential identification of the aging health care provider controlled conditions

### 2:45pm - 3:30pm: Improve Quality Outcomes in Managed Care

Richard Kaine, MD, CHCQM - Medical Director, Health Practice Management

- Define four quality tools to improve outcomes in managed care
- Recommend quality indicators to maximize outcomes and reimbursement for 2017

### 3:30pm - 3:45pm: Networking Break

### 3:45pm - 4:45pm: Case Management: A Model that Touches the Entire Care Continuum

Cecile Davis, MSN, PHN, RN-BC

Geriatric Nursing, Public Health Nurse, Cardiac Vascular Nursing - Sharp Health Care

- Demonstrate the value of readmission risk assessments and bridging inpatient with outpatient case management
- Identify key components of the care continuum in the patient journey from hospital back into the community

### 4:45pm - 5:30pm: Advancing Quality Through Consequential Measures

Michael S. Barr, MD, MBA, MACP

Executive Vice President, Quality Measurement & Research Group - NCQA

- Recognize the link between routine patient care and quality improvement
- Define the challenges and possibilities of measure development

### 5:30pm: Closing Remarks and Adjournment

\*Schedule, faculty, and content are subject to change.



## CONTINUING EDUCATION CREDITS AND DISCLAIMERS

The American Board of Quality Assurance and Utilization Review Physicians (ABQURP) is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians.

The American Board of Quality Assurance and Utilization Review Physicians designates this live activity for a maximum of **8.0 AMA PRA Category 1 Credits™**. Physicians should only claim credit commensurate with the extent of their participation in the activity.

ABQURP is an approved provider of continuing education for nurses. This activity is designated for 8.0 nursing contact hours through the Florida Board of Nursing, Provider # 50-94.

This program is approved for Category 2 credit by the American Osteopathic Association.

**Case Managers:** Application for credit has been filed with the Commission for Case Manager Certification to provide continuing education credit to Certified Case Managers (CCMs). Determination of credit is pending.

**Family Physicians:** Application for CME credit has been filed with the American Academy of Family Physicians. Determination of credit is pending.

Presentations are intended for educational purposes only and do not replace independent professional judgment. Statements of fact and opinions expressed are those of the faculty individually and, unless expressly stated to the contrary, are not the opinion or positions of ABQURP or its committees. ABQURP does not endorse, approve, nor assume responsibility for the content, accuracy, or completeness of the information presented.

Attendees should note that sessions are audio and/or video recorded and may be published in various media including print, audio, and video formats. Attendees acknowledge these activities and agree to allow their image to be used by ABQURP in association publications, on ABQURP's website, and in marketing and promotional materials.

# CHCQM Diplomate Achievement Award

Are You a Diplomate Making a Difference?

**Deadline for Applications:  
October 30, 2016**



In celebration of 40 years of promoting health care quality and patient safety, we are introducing the CHCQM Diplomate Achievement Award. ABQAURP will present the CHCQM Achievement Award to recognize the Diplomate that embodies the values of the medical profession through leadership, service, excellence, and integrity; demonstrating their commitment to improving the quality of health care.

The award will identify leaders whose outstanding initiatives have led to sustainable change in patient safety outcomes, provider and/or patient engagement, and overall quality improvements.

For more information and to apply, visit: [www.abqaarp.org/award](http://www.abqaarp.org/award).



**BE OUR GUEST!**

**Thursday, May 18, 2017**

**4:00pm – 6:00pm**

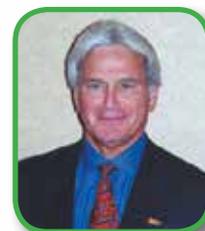
You are cordially invited to attend our welcome reception on Thursday, May 18th from 4pm – 6pm. It is a great honor for the ABQAURP Board of Directors and Staff to welcome our Diplomates, Professional Members, Volunteers, and the rest of the health care community at this time of celebration. Thanks to your commitment, dedication, and support, ABQAURP has grown to be a preeminent Health Care Quality & Management, Patient Safety, and Utilization Review organization that is second to none.

This celebration is all about our members and the community of health care providers that promote and improve the quality of care provided to patients every day! It is truly our pleasure to serve as your health care quality membership, certification, and education organization. ABQAURP is so very proud of all of you that take responsibility for making health care safer for the public; you exemplify dedication, integrity, and excellence!

It is with deep appreciation and gratitude that we look forward to sharing this very special time as we honor those who have contributed not only to our organization, but also to the Health Care Quality and Patient Safety movement!

A special invitation goes out to those quality health care professionals seeking a higher level of involvement that have not yet joined the ABQAURP community! We encourage you to take this opportunity to network with the best of the best!

Sincerely,



Arthur I. Broder, M.D.  
Chairman of the Board





### Sheraton Sand Key Resort

1160 Gulf Boulevard, Clearwater Beach, FL 33767

Room Rate: \$199 plus tax, per night, single/double occupancy

Reservations: (800) 456-7263 - Reference Group Code: AE14AA

Room Block Cutoff: April 26, 2017

Escape to the serene white sand beach, where the Gulf of Mexico and beachfront pool invite you to swim or simply relax. Energize afterward at Sheraton Fitness or at the Sheraton Club Lounge. Sand Key Park and Preserve, shopping, boating, golf, and dining nearby present memories in the making.

Rooms in this block are VERY LIMITED and are on a first-come, first-served basis.

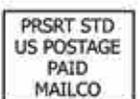
### WHO IS ATTENDING:

- Physician & Nurse Leaders
- Executive Leaders (CEO, CMO, CFO)
- Physician Advisors
- Hospitalists
- Medical Directors
- Quality & Utilization Directors
- Mental Health Professionals
- Clinical Documentation Specialists
- Case Managers & Social Workers
- Risk Managers & Legal Counsel

### CONFERENCE SPONSORS:



\*Confirmed at time of printing. More sponsorship opportunities are available.



# www.abqaarp.org

Quality is Just a Click Away!

**EARLY REGISTRATION DISCOUNT: Register by November 30, 2016  
\$100.00 off your Registration Fee!**

Please print

ABQAURP Diplomate ID#: \_\_\_\_\_  Professional Member ID#: \_\_\_\_\_  Non-Member

Name & Degree: \_\_\_\_\_

Phone: \_\_\_\_\_ Fax: \_\_\_\_\_

Organization: \_\_\_\_\_

Address: \_\_\_\_\_

Business  Home

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

E-mail: \_\_\_\_\_

**CONFERENCE FEE INCLUDES: CME/CE Credits, Course Materials, Welcome Reception, Continental Breakfast, Buffet Lunch, and Networking Breaks**

| REGISTRATION FEES:   | EARLY BIRD BY 11/30/16 | ADVANCED BY 1/31/17 | REGULAR | TOTAL DUE |
|--|------------------------|---------------------|---------|-----------|
| ABQAURP DIPLOMATE  | \$575                  | \$625               | \$675   | _____     |
| PROFESSIONAL MEMBER  | \$630                  | \$680               | \$730   | _____     |
| NON-MEMBER   | \$695                  | \$745               | \$795   | _____     |
| COUPON CODE: _____   |                        |                     |         | -\$ _____ |
| TOTAL INCLUDED   |                        |                     |         | _____     |
| NETWORKING RECEPTION (INCLUDED, 21 AND OLDER):    ___ I WILL ATTEND    ___ I WILL NOT ATTEND |                        |                     |         |           |

**FREE REGISTRATION!!**  
Do you know a friend or colleague that would benefit from ABQAURP education or membership?  
Invite them to our conference to discover our top-notch education!

Bring 1 Non-Member Colleague = 50% Off Your Registration Fee --- Bring 2 Non-Member Colleagues = Your Registration is **FREE**  
Group discounts available. Call for details on these offers.

**PAYMENT METHOD**

*Seating is limited and not guaranteed until all financial obligations are satisfied.  
Please return this form with your payment. Thank you.*

MasterCard     Visa     AMEX     Discover     Check/Money Order # \_\_\_\_\_

Credit Card #: \_\_\_\_\_ Exp. Date: \_\_\_\_\_ Security Code: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

In accordance with the Americans with Disabilities Act, persons with disabilities needing a special accommodation to participate in any meeting or seminar presentation should contact ABQAURP by May 4, 2017. Persons with disabilities needing a special accommodation in their room should contact the hotel directly at (727) 595-1611 to make arrangements.

All cancellations and transfers are subject to a \$50.00 processing fee. A full refund, less the \$50.00 processing fee, will be given if you cancel in writing by April 18, 2017. No refund will be given for cancellations after this date. If you do not cancel and do not attend, you are still responsible for payment. ABQAURP reserves the right to cancel the conference and return all registration fees. ABQAURP may reschedule programs or close registration when programs are sold out. For these reasons, registrants are advised against purchasing non-refundable airline tickets.

**4 EASY WAYS TO REGISTER:**



ONLINE:  
www.abqaurp.org



MAIL:  
6640 Congress St.  
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