

Continuing Medical Education

ABQAURP's 46th Annual
Health Care Quality & Patient
Safety Conference

REDESIGNING
CARE
THROUGH
SERVICE EXCELLENCE
TECHNOLOGY
DISRUPTORS



OCTOBER 19-20, 2023
SHERATON SAND KEY RESORT
CLEARWATER BEACH, FLORIDA



Announcing the 2023 CHCQM Diplomate Achievement AWARD WINNER:

Kimberly K. Garner, MD, JD, MPH, FAFP, CHCQM



Dr. Kimberly Garner served as Project Lead for the award-winning quality initiative, the Veterans Health Administration Enterprise-Wide: Advance Care Planning via Group Visits (ACP-GV).

ACP-GV engages Veterans, their families, and caregivers in advance care planning by facilitating group discussions to prompt conversation about personal experience and encourage participants to actively participate in the planning of future health care needs, especially in medically underserved rural areas.

Join us at the **2023 Annual Health Care Quality & Patient Safety Conference** to hear more, congratulate Dr. Garner, and celebrate all of our Diplomate's achievements.



WELCOME RECEPTION BE OUR GUEST!

Thursday, October 19, 2023
4:00pm – 6:00pm

It is an honor for the ABQAURP Board of Directors and Staff to invite our Members, Volunteers, and the Health Care Community. We offer a special invitation to our ABQAURP Fellows to celebrate your accomplishments at our welcome reception. Thanks to your commitment, dedication, and support, ABQAURP has grown to be a preeminent Health Care Quality and Management organization that is second to none.

This event is all about our members and the community of health care providers that promote and improve the quality of care provided to patients every day! It is truly our pleasure to serve as your health care quality membership, certification, and education organization. ABQAURP is proud of all of you that take responsibility for making health care safer for the public; you exemplify dedication, integrity, and excellence!

It is with appreciation and gratitude that we look forward to sharing our 46th annual conference with those who have contributed not only to our organization, but also to the Health Care Quality and Patient Safety movement!

A special invitation goes out to those health care quality professionals seeking a higher level of involvement that have not yet joined the ABQAURP community! We encourage you to take this opportunity to network with the best of the best!

Sincerely,

Nick J. Paslidis
MD, PhD, MACP, MHCM, CHCQM
Chairman of the Board



From our knowledge of Social Determinants of Health (SDoH), we understand that direct medical care only influences 20% of an individual's overall health, while 80% is influenced by factors such as access to health care, gender, culture, income, social support networks, education and employment status, physician and social environments, personal health practices and coping skills, among others. Health care providers are left with a limited window to engage, educate, and partner with patients in their health care.

Consequently, the emphasis the past few decades has been on learning more about disparities in our communities and bridging those gaps through technology, innovative and "disruptive" models of health care delivery, and service excellence. All while continuing to aim for the delivery of the highest quality, cost-effective health care possible.

Attend the conference to develop strategies to integrate technology, disruptive delivery models, and service excellence into practice to address the challenges of social determinants of health, improve the population health of communities served, and expand opportunities and patient outcomes for providers.

At the conclusion of the conference, participants should be able to:

- Discover trends in federal quality and safety programs in hospitals and health systems.
- Examine current and future innovations in population health.
- Recognize compliance and safety risks and develop strategies to improve and protect your practice.
- Identify the characteristics and impact of Geriatric Emergency Departments (GEDs) on hospitals.
- Analyze value-based initiatives such as team-based care, clinical decision support, and patient centered care and their impact on quality and return on investment.
- Develop a strategy to optimize workforce engagement to amplify performance.
- Describe Web3 and Metaverse technology to overcome SDoH barriers and meet the needs of underserved patients.
- Discuss updates and changes to hospital and health centers' regulations and reimbursement models.

SCHEDULE

Thursday, October 19, 2023

4:00pm-6:00pm Early Registration and Networking Reception (21 and over only, please)

Friday, October 20, 2023

6:45am-7:45am Registration and Continental Breakfast

7:45am Welcome, Announcements, and CHCQM Diplomate Achievement Award Presentation

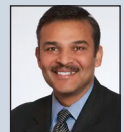


Nick J. Paslidis, MD, PhD, MACP, MHCM, CHCQM-PHYADV, FABQAURP

*Chairman of the Board – ABQAURP
Medical Director – Accord Hospice*

Sunil K. Sinha, MD, MBA, CHCQM, FACP

*CME Committee Chair – ABQAURP
Vice President Population Health & Quality – Sentara Health Plans*



8:00am Key Trends in Federal Quality and Safety Policy

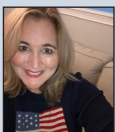


Akinluwa Demehin, MPH

Senior Director, Quality & Patient Safety Policy – American Hospital Association

- Explain the public policy context for quality and safety in hospitals
- Provide an overview of key federal quality and safety programs affecting hospitals and health systems, including those from the Centers for Medicare & Medicaid Services (CMS)
- Discuss overall challenges and trends for quality and safety policy

9:00am Innovations in Population Health



Amy Berk, MSN, RN

Director, Population Health – Microsoft

- Illustrate technologies and solutions to optimize population health
- Utilize data as the foundation of population health
- Describe what the future landscape of population health looks like

10:00am Networking Break

10:15am Protecting Patients, Practice, License, and Livelihood!



Alok Arora, MD, MBA, FACP, FRCP (UK), CHCQM-PHYADV, CPE

Hospitalist – Advocate Aurora Medical Center – Bay Area

- Identify methods to ensure you are protecting your practice
- Illustrate practicing safely and minimizing litigation risk
- Modify healthcare policies to improve compliance

11:15am

Geriatric Emergency Departments Improving Quality of Care and Return on Investment



Kevin Biese, MD

Associate Professor of Emergency Medicine and Internal Medicine – University of North Carolina at Chapel Hill School of Medicine

- Describe the key characteristics of Geriatric Emergency Departments (GEDs)
- Examine the impact of GEDs on quality of emergency care delivered
- Illustrate the return on investment of GEDs to hospitals and health care systems

12:15pm

Networking Lunch (Buffet Lunch Provided)

1:15pm

Patient Centered Care Within the Value-Based Care Model



Douglas Keith Fernandez, MD

Chief Clinical Officer – Privia Health

- Describe how value-based arrangements can deliver on improved quality and reduced costs within a physician-patient centric care model
- Demonstrate how team-based care, documentation and coding assistance, clinical decision support, and physician leadership training at the practice level can help reduce the administrative burden and improve resilience
- Explain how specific tools, practice models, and support arrangements can enhance physician and patient engagement

2:15pm

Stabilize, Optimize, Energize: Achieving Next Level Performance in the New Healthcare Reality



Jeffrey Doucette, DNP, RN, NEA-BC, FACHE, FAAN

Senior Vice President and Chief Nursing Officer – Press Ganey Association

- Identify the latest national level data for healthcare workforce engagement
- Discuss the impact of COVID-19 on patient and workforce engagement
- Recognize best practice, evidenced-based strategies for patient and workforce engagement

3:15pm

Networking Break

3:30pm

Left Behind, Again? Addressing SDoH Barriers of Digital Equity of the Underserved in the Age of Web3 & the Metaverse



Ann Ingraham, PhD

CEO – Exponential HealthTech Advisors, LLC

- Describe Web3 and the Metaverse
- Demonstrate the barriers faced and the impact on underserved patients in a Web3 and Metaverse era
- Explain the clinician's role to promote health equity in a Web3 and Metaverse environment

4:30pm

Federal Health Quality Measurement - Where We've Been, Where We're Going



Ron Kline, MD

Chief Medical Officer, Quality Measurement & Value-Based Incentives Group – Centers for Medicare & Medicaid Services

- Describe the broad architecture of federal quality measurement and reporting programs
- Identify new federal initiatives in quality measurement and reporting
- Illustrate the levers the federal government can use to improve health quality and equity

5:30pm

Closing Remarks and Adjournment

**Schedule, faculty, and content are subject to change.*

CONTINUING MEDICAL EDUCATION

ABQAURP is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians.

ABQAURP designates this live activity for a maximum of **8.0 AMA PRA Category 1 Credits™**. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

ABQAURP is an approved provider of continuing education for nurses. This activity is designated for 8.0 nursing contact hours through the Florida Board of Nursing, Provider # 50-94.

DOs: This program is approved for Category 2 credit by the American Osteopathic Association.

Case Managers: This program has been pre-approved by the Commission for Case Manager Certification to provide continuing education credit to Certified Case Managers (CCMs).

Family Physicians: The AAFP has reviewed Redesigning Care Through Service Excellence, Technology, and Disruptors and deemed it acceptable for up to 8.00 Live AAFP Elective credits. Term of Approval is from 10/20/2023 to 10/20/2023. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

Physician Assistants: PAs may claim a maximum of 8 Category 1 credits for completing this activity. NCCPA accepts **AMA PRA Category 1 Credit™** from organizations accredited by ACCME or a recognized state medical society.

Please print

ABQAURP Diplomate ID#: _____ Professional Member ID#: _____ Non-Member

Name & Degree: _____

Phone: _____ Fax: _____

Organization: _____

Address: _____

Business Home

City: _____ State: _____ Zip: _____

E-mail: _____

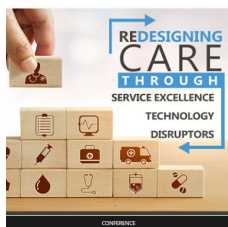
CONFERENCE FEE INCLUDES: CME/CE Credits, Course Materials, Welcome Reception, Continental Breakfast, Buffet Lunch, and Networking Breaks

REGISTRATION FEES: REGULAR

ABQAURP DIPLOMATE \$685

PROFESSIONAL MEMBER \$740

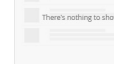
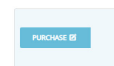
NON-MEMBER \$805



Redesigning Care Through Service Excellence, Technology, and Disruptors

10/20/2023 - 10/20/2023
Added: 10/12/2022
★★★★★ 0 user reviews

Attend ABQAURP's 46th Annual Health Care Quality & Patient Safety Conference at the Sheraton Sand Key Resort in Clearwater Beach, FL on October 19-20, 2023. From our knowledge of Social Determinants of Health (SDOH), we understand that direct medical care only influences 20% of an individual's overall health, while 80% is influenced by factors such as access to health care, gender, culture, income, social support networks, education and employment status, physician and social environments, personal health practices and coping skills, among others. Health care providers are left with a limited window to engage, educate, and partner with patients in their health care. Consequently, the emphasis the past few decades has been on hearing more about



NETWORKING RECEPTION INCLUDED (MUST BE 21 AND OLDER): _____ **I WILL ATTEND** _____ **I WILL NOT ATTEND** _____

FREE REGISTRATION!!

**Do you know a friend or colleague that would benefit from ABQAURP education or membership?
Invite them to our conference to discover our top-notch education!**

Bring 1 Non-Member Colleague = 50% Off Your Registration Fee --- Bring 2 Non-Member Colleagues = Your Registration is **FREE**

Group discounts available. Call for details on these offers.

PAYMENT METHOD

*Seating is limited and not guaranteed until all financial obligations are satisfied.
Please return this form with your payment. Thank you.*

Credit card payments: Register online at abqaurp.org or call (800) 998-6030 or (727) 569-0190.

Check/Money Order enclosed # _____

In accordance with the Americans with Disabilities Act, persons with disabilities needing a special accommodation to participate in any presentation must contact ABQAURP by September 19, 2023. Persons with disabilities needing a special accommodation in their room should contact the hotel directly at (727) 595-1611 to make arrangements. Attendees with specific dietary requirements must contact ABQAURP by August 19, 2023, to make necessary arrangements. Additional fees may apply.

All cancellations and transfers are subject to a \$100 processing fee. A full refund, less the \$100 processing fee, will be given if you cancel in writing by April 19, 2023. No refunds will be made for cancellations after this date. If you do not cancel and do not attend, you are still responsible for payment. ABQAURP reserves the right to cancel the conference and return all registration course fees. ABQAURP may reschedule programs or close registration when programs are sold out. For these reasons, registrants are advised against purchasing non-refundable airline tickets.

3 EASY WAYS TO REGISTER:



ONLINE:
www.abqaurp.org



MAIL:
6640 Congress St.,
Suite 102,
New Port Richey, FL
34653



PHONE:
(800) 998-6030

WHO IS ATTENDING:

- Physician & Nurse Leaders
- Executive Leaders (CEO, CMO, CFO)
- Physician Advisors
- Hospitalists
- Medical Directors
- Quality & Utilization Directors
- Mental Health Professionals
- Clinical Documentation Specialists
- Case Managers & Social Workers
- Risk Managers & Legal Counsel



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SHERATON SAND KEY RESORT
1160 GULF BOULEVARD, CLEARWATER BEACH, FLORIDA



Book your stay at Sheraton Sand Key Resort...

Stay in our block for the best rates, convenience, local area transportation, and complimentary Wi-Fi. Escape to the serene oceanfront resort bordering Clearwater Beach. Adjacent to the Sand Key Park and Preserve, it overlooks aquamarine waters offering boating excursions, while nearby shopping, arts and culture, golf, and dining present memories in the making.

Group Rate: \$189.00 per night*, plus applicable taxes, Single/Double Occupancy. **Group Name:** ABQURP

Make hotel reservations online or call the direct reservation line at (727) 595-1611. Identify yourself as an ABQURP Conference Attendee to receive the ABQURP room rate and benefits! The hotel offers Gulf View, Poolside, and Club rooms with limited availability. *Regular rates start at \$300.00 per night over meeting dates.

*Rooms in this block are available at a limited quantity and on a first-come, first-served basis. **Reservations must be made no later than September 18, 2023.**

Conference Partners:

